## **Triton Diving Services Ltd**



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## **Quality Policy**

Triton Diving Services is committed to offering an efficient and cost effective service to all our clients. Quality is our objective and we continuously strive to improve results for the utmost client satisfaction.

Our comprehensive quality assurance system is designed to meet all the requirements for ISO 9001-2015 Quality Management System which focuses on:

- Our commitment to ensure total customer satisfaction through our operations
- The effective response to customer requirements in the most efficient and professional manner.
- Quality Control Measurement through our quality objectives that focus on total customer satisfaction.
- Personnel development enhancing the skills of our employees.
- Quality Assurance We assure reliable services that meet the expected international standard requirements and adhere to local legislative requirements.
- Flexibility approach to assist clients wherever possible.
- Practicality to carry out the service not withstanding all risks involved.
- Development of new strategies and working relations

Triton Diving Services Ltd employees understand and fully commit themselves to adopt this policy in their operations.

The effectiveness of this policy is measured through our Quality Objectives, which together with the Policy, are reviewed on an annual basis to ensure continuing suitability and to ensure that our focus on customer requirements is maintained.

Etienne Pecorella Managing Director

6<sup>th</sup> December 2022 Rev 03-2022